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Updating the Ford Bluetooth and multimedia system

In order to be able to use the latest mobile phones and media players in your vehicle, they are continually tested for their compatibility with the Ford Bluetooth and multimedia system. In some cases it may be necessary to perform a software update for your Ford Bluetooth and multimedia system using a USB stick.

The update can take up to 20 minutes. Before starting the update process, ensure that the vehicle's battery is sufficiently charged. It is only possible to perform the update using a Ford **Bluetooth** handsfree system in conjunction with a **USB** connection. The update is not possible for the Ford KA.

You can find video instructions on the update process here: [Youtube](#)

1. Download the following file: [Download](#) and extract this to the highest-level directory of your USB stick (e.g. E:\...).
2. Switch off the vehicle radio and ignition. Now turn the radio on by pressing the ON button without turning the ignition or the engine on.
3. Now connect your USB stick to your vehicle's USB connection.
4. Now turn the ignition on. Do not start the engine or use any other functions of your Ford vehicle during the update process.
 - For vehicles with keyless start (start button), please press the start button without pressing the clutch pedal.
 - For vehicles with automatic transmission, please place the selector lever in the P position and turn the ignition on without pressing the brake pedal.
5. The update is now started by the USB stick and takes around 20 minutes. During the update process the radio is muted and the following message appears on the radio display: "Update running... Please wait!". Once the update is complete, "Update successfully finished" is shown on the display; this message is only displayed for a short time and the radio turns itself on.
6. **Once the update process has been completed, please turn your radio off and then on again.** Test the function of the Ford Bluetooth and multimedia system by pressing the phone button in the vehicle. If the phone menu is shown in the radio display, the update was successful. If this does not happen, please complete the steps again from point 2. Following a successful update, you may need to reconnect your mobile phone with the Ford Bluetooth handsfree system.

Please note: occasionally the radio may switch itself on whilst the update process is still running. In this case, please wait until the estimated 20 minutes have passed and then continue from point 6.

You can find further information on your Ford handsfree system at: www.ford-mobile-connectivity.com

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